

# **Change to Publication 1245, Specifications for Filing Form W-4, Employee's Withholding Allowance Certificate, Magnetically or Electronically**

## **Announcement 2002-26**

This announcement provides updated information to the Publication 1245, *Specifications for Filing Form W-4, Employee's Withholding Allowance Certificate, Magnetically or Electronically*. This information is general in nature. There are no legislative or format changes. Information provided in Rev. Proc. 2001-16 (2001-4 I.R.B. 376) (dated January 22, 2001) is still valid with the exception of the following items:

1. Information Reporting Program Call Site was reorganized and is now the Customer Service Site. The Customer Service Site continues to provide the same level of service but with the following enhancements.
  - A toll-free number, **866-455-7438**, is now available.
  - An email service, *mccirp@irs.gov*, provides written responses to questions received via email.
2. Beginning in Tax Year 2003 for calendar year 2004, the Martinsburg Computing Center (MCC) will no longer accept 8mm, 4mm, and Quarter Inch Cartridges (QIC) for the filing of Questionable Forms W-4.

Publication 1245 is only available in the Internal Revenue Bulletin listed above through the IRS Website *www.irs.gov*. The Publication 3609, *Filing Information Returns Electronically*, revised 1-2002, provides updated information on electronic filing. If you have any questions concerning this information or other information return issues, please call the Customer Service Site toll-free at 866-455-7438.