THE BASICS OF EFTPS

With EFTPS, you have two payment methods that are interchangeable, the Internet and phone.

You can use both of these methods to pay your personal or business federal taxes, 24 hours a day, 7 days a week. There is nothing special to learn; whichever method you use, you will be prompted for the information required to make a payment.

Because you enter all the information via the Internet or phone, you can check the accuracy of the information you report. Plus, you’ll receive an EFT (Electronic Funds Transfer) Acknowledgment Number as a receipt for your payment instructions.

No one has access to your account except you. The combination of your Taxpayer Identification Number (Employer Identification Number or Social Security Number) and a Personal Identification Number (PIN) gives you the security you need. And with EFTPS payments made online, you have the added security of an Internet Password.

PAY ANYTIME DAY OR NIGHT...

from your office, your home, even if you’re on vacation. You may check the status of any payment you have made using EFTPS in the last 16 months via the Internet at www.eftps.gov.

SCHEDULE AHEAD OF TIME...

with the payment scheduling feature of EFTPS, you can schedule payment instructions in advance: up to 365 days for individuals, up to 120 days for businesses. If you are on vacation or busy, schedule your payments and on the selected dates your payment instructions will be carried out...without worry...conveniently and on time. This is especially useful for Form 1040-ES estimated tax payments that are due quarterly.
HERE’S HOW IT WORKS

STEP 1. At least one calendar day prior to your tax due date, before 8:00 p.m. ET, you access EFTPS via the Internet or phone. EFTPS will prompt you for the necessary information to complete your tax payment.

STEP 2. The system processes your instructions and when accepted, you receive an immediate EFT Acknowledgment Number that you should keep for your records, in case of any questions at a later date.

Once your tax payment instructions are accepted, EFTPS will initiate a debit transaction against your designated bank account on the date you indicated when you made your instructions.

The funds will be transferred to Treasury’s account and the tax data will be reported to the IRS to update your records.

WANT TO CANCEL A PAYMENT?

You can simply and easily cancel a payment via the Internet or phone up to two business days in advance of the scheduled payment date.

CHECK YOUR PAYMENT HISTORY

You can check 16 months of your EFTPS payment history at www.eftps.gov or you can call EFTPS Customer Service. You will be able to check when your payments have been made, and if you use the Internet, have a print-out for your files.

NEED HELP?

EFTPS Customer Service has live representatives available to answer any questions you may have about your payments. EFTPS Customer Service is open 24 hours a day, 7 days a week.

Call: 800-555-4477 for businesses
800-316-6541 for individuals

EXPRESS ENROLLMENT FOR NEW BUSINESSES

Any business requesting a new EIN and indicating it will have Federal Tax Deposit obligations is automatically pre-enrolled in EFTPS.

– Business taxpayers receive notification in the mail that they are pre-enrolled, along with their EFTPS PIN.

– They activate their enrollment by calling a secure 800 number and entering bank account information.

ENROLL TODAY!

Join the millions of business and individual taxpayers already enrolled in EFTPS.

To enroll, visit the EFTPS Web site at www.eftps.gov or to receive an Enrollment Form, call EFTPS Customer Service.

Once you enroll, you will receive a Confirmation Package, Personal Identification Number (PIN), and instructions on obtaining your Internet Password – then you will be ready to begin using EFTPS.
Frequently Asked Questions

WHAT IS EFTPS?
EFTPS is the Electronic Federal Tax Payment System provided free by the U.S. Department of the Treasury's Internal Revenue Service (IRS) and Financial Management Service (FMS). The service enables taxpayers to pay their federal taxes electronically using the Internet or phone. It’s convenient and secure, and saves time.

WHO CAN USE EFTPS?
Any business or individual taxpayer can use EFTPS.

HOW DOES EFTPS WORK?
You make your tax payment instructions at least one calendar day prior to the tax due date. Based on your instructions, EFTPS initiates a debit against your bank account, sends the money to Treasury and updates your records with the IRS.

IS THERE A COST TO USE EFTPS?
It’s free. There are no fees charged by the government for using EFTPS. You should check with your financial institution to learn if it will assess a fee when the transaction is posted to your account. If you choose to use a service offered by your financial institution or payroll company, make sure you check with that entity regarding any fees.

WHAT ARE THE BENEFITS OF USING EFTPS?
EFTPS offers you many benefits over paying by check:

- It’s secure…the highest level of security online, plus 3 unique pieces of authentication are required online.
- It’s fast…you can make a tax payment in minutes.
- It’s accurate...because there are verification steps along the way, you are able to check and review your information before it is sent.
- It’s convenient...EFTPS is available to you by Internet or phone – 24 hours a day, 7 days a week.
- It’s easy to use…it’s a step-by-step process that tells you what information you need to make any federal tax payment.
- It helps reduce penalties...because you can schedule payments in advance and check the accuracy of your information.

HOW DO YOU ENROLL IN EFTPS?
You enroll via the Internet or by completing IRS Form 9779 (Business Enrollment Form) or IRS Form 9783 (Individual Enrollment Form) and mailing it to the EFTPS Enrollment Center.

To enroll via the Internet, visit www.eftps.gov

To receive an Enrollment Form, call:
for businesses: 800-555-4477
for individuals: 800-316-6541
WHAT HAPPENS AFTER ENROLLMENT?

After EFTPS processes your enrollment, you will receive two separate mailings. One will be a Confirmation/Update Form. The other will be a letter that includes your Enrollment Trace Number, Personal Identification Number (PIN), and instructions on how to obtain an Internet Password. Once you receive your PIN, you may begin making payments by phone. After you obtain your Internet Password, you may begin making payments via the Internet.

Note: If your enrollment is incomplete and cannot be processed, you will receive notification from EFTPS regarding any missing information or information that does not match IRS records.

WHO CONTROLS MAKING THE TAX PAYMENTS?

You do. It's your responsibility to initiate tax payment instructions. Your tax payment will not occur unless you instruct EFTPS.

WHAT ABOUT SECURITY AND EFTPS?

EFTPS uses the highest level of security available via the Internet. You can be assured your information is protected and that no one has access to your account unless you authorize it. When you make payments via the Internet, you are required to enter three pieces of unique information (Taxpayer Identification Number, Personal Identification Number, Internet Password). This level of authentication adds to the security of the service.

DOES MONEY MOVE OVER THE INTERNET OR BY PHONE?

No, only information moves through EFTPS. The exchange of funds occurs through your financial institution.

WHAT TYPES OF TAXES CAN BE PAID THROUGH EFTPS?

All business and individual federal tax payments can be made through EFTPS.

– Businesses can use EFTPS to pay all business taxes including corporate, excise and employment taxes.

– Individuals who make more than one tax payment per year, particularly installment or Form 1040 estimated payments will find EFTPS very convenient.

Remember, with EFTPS payments can be made weekly, biweekly, monthly, and quarterly—whatever is convenient for you.

WHAT IF A BUSINESS USES A PAYROLL COMPANY?

If you choose to allow a payroll company to make tax payments on your behalf, you should check with that company for specific fees, deadlines and instructions pertaining to enrollment in EFTPS. You will also need to determine which taxes the payroll company is paying for you. If it is not making all of your tax payments through EFTPS, you will need to enroll in EFTPS to initiate those payments.

It is a good idea to enroll in EFTPS separately so that you can check your payment history via the Internet and ensure your payments are being made on your behalf. It also provides flexibility if you ever need to change payroll companies in the future.
**YOUR RESPONSIBILITIES**

For EFTPS payments, you are responsible for...

1. **Submitting your tax payment to EFTPS before 8:00 p.m. ET at least one calendar day prior to tax due date;**

2. **Recording the EFT Acknowledgment Number you receive;**

3. **Making sure your account contains the funds to cover your tax payment.**

You will not be subject to a penalty if you initiate timely EFTPS payment instructions and have funds in your account to cover the payment when it settles. EFT Acknowledgment Numbers will verify timely initiation of your payment.

**Call us, we’ll be happy to answer any questions.**

**Call an EFTPS Customer Service Representative at:**

800-555-4477 for businesses
800-316-6541 for individuals